

# *California Statewide Automated Welfare System (CalSAWS)*

**County Purchase LA-01-2025  
Los Angeles County - Request for Raw Data Set  
and Purpose-Built, Curated Data Set ("PBDS")  
Access in CalSAWS Amazon Simple Storage  
Solution ("Amazon S3") Location**

**I. Overview:**

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations ("M&O") Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the "Base Agreement") between CalSAWS Consortium and Accenture LLP ("Accenture"), Los Angeles County ("County") has requested access to the County's data within the raw data set and purpose-built, curated data set ("PBDS") that currently resides in a CalSAWS Amazon Simple Storage Solution ("Amazon S3") location, as further described in this County order form (the "County Purchase").

**II. Scope:**

The County identified a business need for Accenture to provide access to the raw data set and PBDS to help meet data and reporting goals after the County's migration to the CalSAWS System. This County Purchase describes the Regulatory and Administrative ("R&A") Change Budget Services for Accenture to provide technical consulting support to build the related architecture code and to support the County's egress of CalSAWS raw data as well as purpose-built data within Amazon S3.

The one-time R&A Change Budget Services include up to 3,830 hours to assist the County with the following:

- Building and maintaining the architecture code to support a copy of the County's data in Amazon S3;
- Providing serverless architecture code to ingest PBDS data into the County's Amazon Web Services ("AWS") account;
- Configuring the County-specific batch jobs for Analytics PBDS to partition and store the data, which will follow the CalSAWS Analytics Schedule;
- Configuring the County-specific batch jobs for the Analytics raw data set to partition and store the data, which will follow the CalSAWS Analytics Schedule;
- Creating daily and monthly delta (changes) for raw data for the County to pull from, which will follow the CalSAWS Analytics Schedule;
- Testing of individual jobs and validation of data subset;
- Creating and configuring Amazon Glue Crawlers to organize the data;
- Providing documentation as requested by the County, which may include system diagrams, presentation materials, or other documentation; and
- Support for PBDS functional queries, query tuning, partition tuning, enhancements, and training, which are optional, and for which an estimate of 110 hours has been included in this County Purchase. Accenture will work with the County to develop a schedule for this support should the County elect to use these hours.

This County Purchase also includes one-time R&A Change Budget Services of up to 100 hours for administration of the County Purchase order. This includes management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

This County Purchase includes up to 240 hours per month for recurring R&A Change Budget Services for Accenture staff to assist the County with providing batch job execution support as needed, refactoring support, Application Security and Architecture support, and Application Database Administration ("DBA") support for changes that affect the raw data set and PBDS as follows:

- As part of the CalSAWS release process, provide up to eighty (80) hours per month for batch job execution and monitoring support, specifically, when updates to the CalSAWS System impact County-specific batch jobs configured as part of the scope of this County Purchase.
  - This includes up to sixty (60) hours per month for raw data support and up to twenty (20) hours per month for PBDS support.
- Resolving and updating CalSAWS jobs that filter down to County-specific jobs that can either be affected by CalSAWS defects or from other System Change Requests ("SCRs") modifying the County data for the raw data set and the PBDS, estimated up to 120 hours per month.
  - This includes up to sixty (60) hours per month for raw data support and up to sixty (60) hours per month for PBDS support.
- Providing Application Security and Architecture support for changes that affect the raw data set and the PBDS (such as architectural changes relating to Reports releases, version upgrades, or data growth), estimated up to twenty (20) hours per month.
  - This includes up to ten (10) hours per month for raw data support and up to ten (10) hours per month for PBDS support.
- Providing Application DBA support for changes that affect the raw data set and the PBDS, estimated up to twenty (20) hours per month.
  - This includes up to ten (10) hours per month for raw data support and up to ten (10) hours for PBDS support.

This County Purchase also includes recurring R&A Change Budget Services of up to twenty (20) hours per month for administration of the County Purchase order. This includes management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

The scope of this County Purchase includes the following:

- One-Time R&A Change Budget Services
- Recurring R&A Change Budget Services

### III. Assumptions:

- The charges set forth in Section V below (the "Total Charges") are based on the scope of work outlined in this County Purchase. The Total Charges represent a maximum not-to-exceed price of this County Purchase order. Any changes in scope must be mutually agreed upon by Accenture and the County in writing and may result in additional charges. These additional charges will be executed as a revision to this County Purchase.

- One-time R&A Change Budget Services will be worked and invoiced on a time and materials ("T&M") basis up to a maximum of 3,930 hours. One-time R&A Change Budget Services are estimated to commence upon approval of this County Purchase and continue through the expiration of the Base Agreement (currently July 31, 2025). Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.
  - Up to 1,680 hours will be worked and invoiced in State Fiscal Year ("SFY") 2024/25, estimated to commence upon approval of this County Purchase and continue through the end of SFY 2024/25, May 31, 2025. If the County requests more hours for SFY 2024/25, a revision to this County Purchase would be required.
  - Up to 2,250 hours will be worked and invoiced in SFY 2025/26, estimated to commence June 1, 2025 and continue through the end of the Base Agreement (currently July 31, 2025). If the County requests more hours for SFY 2025/26 prior to the expiration of the Base Agreement, a revision to this County Purchase would be required. If the County requires services beyond the expiration of the Base Agreement, a new County Purchase will be required under a new CalSAWS agreement.
  - If the County requests offshore/onshore staffing mix changes, then a revision to this County Purchase would be required.
  - This estimate for one-time R&A Change Budget Services excludes hours to support activities that may be required to continue services beyond the expiration of the Base Agreement (currently July 31, 2025).
  - Accenture and County will monitor the hours for R&A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.
- Recurring R&A Change Budget Services are included in this County Purchase for Accenture to assist the County with providing batch job execution support as needed, refactoring support, Application Security and Architecture support, Application DBA support for changes that affect the raw data set and PBDS, and for the administration of the County Purchase order.
  - These recurring R&A Change Budget Services are contingent upon the extension of the Base Agreement beyond the current term of the Base Agreement (July 31, 2025).
    - In the event that the extension to the Base Agreement is not approved, Accenture will stop all Work as of the expiration date of the Base Agreement, and recurring R&A Change Budget Services included in this County Purchase will be considered null and void. The Work included in this County Purchase will be placed on hold until a new County Purchase is executed under a new CalSAWS agreement. Accenture will be entitled to receive payment for full or partial Work performed under this County Purchase.
  - Recurring R&A Change Budget Services will be worked and invoiced on a T&M basis. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked. Subject to the extension of the Base Agreement,

recurring R&A Change Budget Services are estimated to commence September 1, 2025 and continue through January 31, 2026. These charges are based on an estimate of 260 hours of support per month.

- Up to 1,300 hours will be worked and invoiced in SFY 2025/26, estimated to commence September 1, 2025 (subject to the extension of the Base Agreement) and continue through the new term of the Base Agreement. If the County requests more hours for SFY 2025/26 prior to the expiration of the Base Agreement, a revision to this County Purchase would be required. If the County requires services beyond the expiration of the Base Agreement, a new County Purchase will be required under a new CalSAWS agreement.
- If the County requests such work to begin earlier than September 1, 2025, then additional recurring R&A Change Budget Services would be required. Such charges would be provided to the County as a revision to this County Purchase.
- If the County requests offshore/onshore staffing mix changes, then a revision to this County Purchase would be required.
- This estimate for recurring R&A Change Budget Services excludes hours to support activities that may be required to continue services beyond the expiration of the Base Agreement.
- The last Accenture-owned major Release is 25.09. Therefore, the estimates included in this County Purchase assume that the work effort after Release 25.09 will be limited to fixing deficiencies affecting the raw data set and PBDS and arising from such release, if any.
- Accenture and County will monitor the hours for recurring R&A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for recurring R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County in a separate County Purchase. If a CalSAWS change impacts this County Purchase so that the work effort needed to adapt the raw data set and/or PBDS exceeds the budget in this County Purchase, a separate County Purchase will be required.
- Accenture will work with the County to develop a schedule for this project upon approval of this County Purchase.
  - This County Purchase must be approved by April 18, 2025 in order for one-time R&A Change Budget Services of up to 1,680 hours to be worked and invoiced in SFY 2024/25, through May 31, 2025, and for one-time R&A Change Budget Services of up to 2,250 hours to be worked and invoiced in SFY 2025/26, through the expiration of the Base Agreement (currently July 31, 2025). If the County does not approve this County Purchase by April 18, 2025, the schedule for the delivery of the work outlined in this County Purchase will be impacted and the work shall be placed on hold until a new County Purchase is executed under a new CalSAWS agreement.
- The raw data set and PBDS will be pushed into the County's Amazon S3 account via batch processing to take place after each daily batch run has completed in full.

- The Performance Requirements set forth in Schedule 7 (Performance Requirements) to Exhibit X (CalSAWS M&O Extension) of the Base Agreement will not apply to this County Purchase.
- The County will be responsible for assigning a County contact for security activities, such as access requests to the County's AWS account or security incidents.
- Changes to access paths and methods will be reviewed and approved through the Consortium Technical Change Advisory Board prior to implementation.
- The County will be responsible for obtaining access to County datasets from the Consortium.
- The County's access to the Amazon S3 is read/egress only.
- The County will raise all defect or enhancement requests via the ServiceNow ticketing tool.
- The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
- The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
- Testing of queries will leverage existing CalSAWS test environments and masked data.
- This estimate includes sixty (60) hours of data validation. The County will be responsible for any additional data validation.
- The County will identify and provide the appropriate County staff to support project activities throughout the term of this County Purchase.
- This County Purchase does not include Services from Gainwell to provide Technical Infrastructure Services. Such charges will be provided to the County in a separate County Purchase under a separate agreement between the County and Gainwell.
  - This County Purchase is dependent on the corresponding County Purchase approval between the County and Gainwell. If the County does not approve the corresponding County Purchase with Gainwell, this County Purchase and the Services provided for hereunder shall not be executed.
    - The County will be responsible for approving the corresponding Gainwell County Purchase.
    - The County will be responsible for managing Gainwell's County Purchase.
      - If Gainwell does not deliver the required Services under the corresponding Gainwell County Purchase, then this County Purchase will be impacted.
    - If the County causes delays (such as not approving this County Purchase or the corresponding Gainwell County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted and such work shall be placed on hold until a new County Purchase is executed under a new CalSAWS agreement.
- The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by April 18, 2025 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

**IV. Schedule:**

The charges associated with this County Purchase will be incurred during SFYs 2024/25 and 2025/26.

**V. Total Charges:**

The following table outlines the total charges for this County Purchase.

<b>Total County Purchase Charges</b>	<b>SFY 24/25</b>	<b>SFY 25/26</b>	<b>Total Charges</b>
<b>One-Time R&amp;A Change Budget Services</b>	<b>\$255,203.20</b>	<b>\$341,004.10</b>	<b>\$596,207.30</b>
<b>Recurring R&amp;A Change Budget Services</b>	<b>\$0.00</b>	<b>\$191,416.00</b>	<b>\$191,416.00</b>
<b>Hardware and Software Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
<b>Production Operations Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
<b>Total Charges</b>	<b>\$255,203.20</b>	<b>\$532,420.10</b>	<b>\$787,623.30</b>

**VI. Attachment 1 to the County Purchase LA-01-2025 - Pricing Schedules**

COUNTY PURCHASE APPROVAL

**Subject:** County Purchase - LA-01-2025

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

**Los Angeles County Department of Public Social Services**

By: 

Printed Name: Jackie Contreras

Title: Director

Date: 4/23/25

**Approved As to Form:**

Los Angeles County Counsel

By: 

Printed Name: Truc Moore

Title: Principal Deputy County Counsel

Date: 4/18/2025

Notice Address:

Department of Public Social Services  
12860 Crossroads Parkway South  
City of Industry, CA 91745-3411

**CalSAWS Consortium**

By:   
Holly Murphy (Apr 24, 2025 08:39 PDT)

Printed Name: Holly Murphy

Title: CAO

Date: 04/24/2025

Notice Address:

CalSAWS Consortium  
620 Roseville Parkway  
Roseville, CA 95747

**Accenture LLP**

By:   
Lisa Salas (Apr 23, 2025 18:46 PDT)

Printed Name: Lisa Salas

Title: Managing Director

Date: 04/23/2025